VANANCHAL COLLEGE OF NURSING (Run by Vananchal Educational & Welfare Trust®) Permitted by Jharkhand Nurses Registration Council, Ranchi Farathiya, Garhwa, Jharkhand - 822114; Ph. No. - +91 6561 254525 Email - vcngarhwa@gmail.com, Website - www.vananchaltrust.org Date Letter No. NOTICE: REDRESSAL OF GRIEVANCES RELATED TO COVID-19 PANDEMIC All dear students are hereby being informed that UGC has undertaken the following steps to monitor the queries, grievances, and other academic matters of students, teachers, and institutions, arising due to COVID-19 pandemic: 1. A dedicated Helpline Number:011-2236374 has been setup. 2. An email address: covid19help.ugc@gmail.comhas been created. 3. Students can also lodge their grievances on the existing Online Students Grievances Redressal

Portal of UGC at https://www.ugc.ac.in/grievance/student reg.aspx

4. A Task Force has been constituted at UGC to monitor concerns / grievances on the existing students, teachers and redress them accordingly.

Date:15-05-2020